

Enquiries: 8203 7916
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7 February 2025

Dear Residents and Stakeholders,

South West Community Safety Meeting Response

Thank you for attending or expressing interest in the recent community safety meeting held on Wednesday, 22 January 2025 at the Minor Works Community Building.

The meeting was an opportunity to discuss concerns about activities in and around Whitmore Square/ Iparrityi with:

- City of Adelaide
- Department of Human Services (DHS)
- Drug and Alcohol Services SA (DASSA)
- South Australian Police (SAPOL)

The following actions are being taken in immediate response to resident, business, stakeholder and community feedback:

- The Mobile Assistance Patrol (MAP) bus has increased operating hours, now from 4:00pm until the last pick-up at 1:45am, seven days a week until the end of March 2025. The MAP bus can be requested through SAPOL or directly contacted on mobile 0411 474 368 during operating hours.
- The Department of Human Services has adjusted outreach worker presence on weekday mornings. Workers will attend Whitmore Square/ Iparrityi as soon as practicable in the morning to engage people who are sleeping rough or congregating in the area.
- The City of Adelaide is attending Whitmore Square/ Iparrityi between 4.30am to 2:00pm weekdays to undertake activities including rubbish clean-up, mowing, general maintenance, and public convenience cleaning. Weekend checks are occurring from 10:00am.
- The City of Adelaide is working with the Salvation Army to address interface issues between the Sobering Up Unit and residents. The Salvation Army is undertaking daily sweeps of the area to address unsafe sharps disposal and manage services for clients.
- Three small group meetings (8-10 people), co-hosted with the community, will be held over three weeks to discuss localised matters and plan responses, as follows:

Christie Walk Community Room, 105 Sturt Street, Adelaide with co-host Sue
Thursday, 13 February 2025 at 10:00am to 12:00pm

Milpinti Gallery, 131 Sturt Street, Adelaide with co-host Alex
Wednesday, 19 February 2025 at 5:00pm to 7:00pm

Here You Grow (HUG) Space, 219 Sturt Street. Adelaide with Sturt Street Children's
Centre with co-costs Roxane and Erica
Wednesday, 26 February 2025 at 3.30pm to 5.30pm

To assist with staying in touch, the City of Adelaide has established a private page on the [Our Adelaide](#) website.

If you are already a member of Our Adelaide, please click "Follow" on the South West Community Safety page; otherwise please register for Our Adelaide and email social_planning@cityofadelaide.com.au to join.

Attendance at one of the small group meetings can be requested via the South West Community Safety private page.

The [South West Community Safety Survey](#) shared at the meeting will remain open until Tuesday, 11 February 2025. At that time, the City of Adelaide will review the feedback and consider further actions in collaboration with its sector partners.

Additional support and service information follows:

- Syringes should be reported to the Needle Clean Up Hotline on 1300 13 1340 to support reporting of locations under the [Needle and Syringe Program](#).
- A report for services for a person sleeping rough should be made directly to the State Government's [Street Connect](#) program.
- SAPOL's dedicated city response team, Operation Paragon, can be contacted via phone on 131 444, unless it's an emergency then 000 is appropriate.
- A list of services available to vulnerable people is on [the City of Adelaide website](#).

Thank you for your ongoing contributions to the safety, wellbeing and vibrancy of the south west community.

Yours sincerely

Sarah Gilmour
Associate Director, Park Lands, Policy and Sustainability

